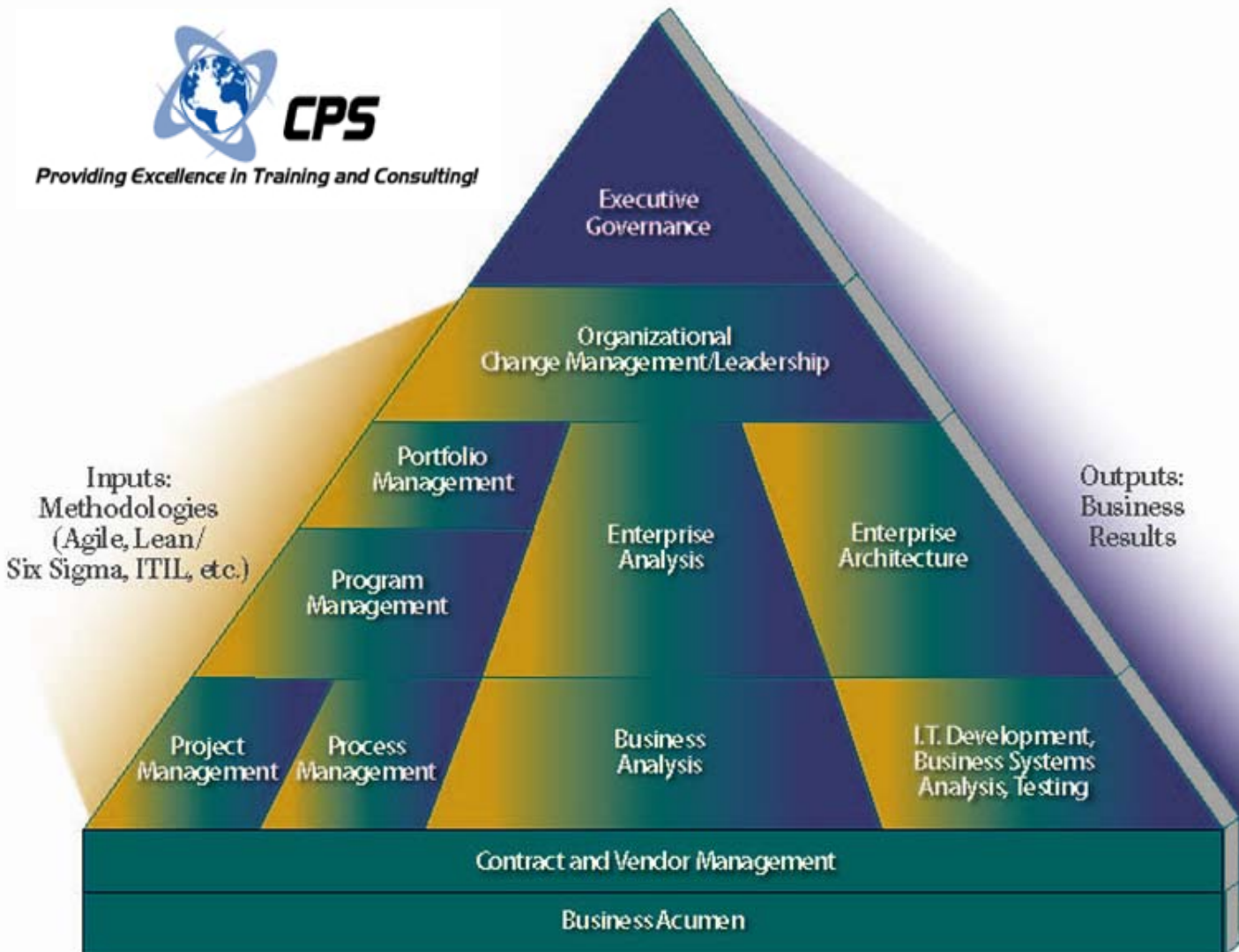


Integrated Performance Assurance

Offered by Consolidated Professional Services
(in partnership with ESI International)



Providing Excellence in Training and Consulting!



Integrated Performance Assurance (IPA) is the complete solution to successful project execution. There is more to project execution than just project management. The functions involved in IPA must coincide with one another in order for successful execution to occur. Simply stated, one function cannot succeed without the others.



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IPA Foundations

There are two key foundations necessary within each function:

- **Business acumen** is one's ability to relate and interact with people that allows for that person to succeed in his or her specific function.
- Throughout project execution, instances of **contract and vendor management** occur internally and externally. Regardless of the type of resources that are needed, success in obtaining and managing those resource relationships comes from a solid understanding and execution of the procurement process.

Primary Project Infrastructure Level (tactical operations)

Once the two foundational levels are securely in place, the next layer contains the primary infrastructure of a project—**project management, process management, business analysis and IT**. The essence of each of the functions is as follows:

- Project management ensures the control and successful deployment of deliverables within a given project

- Process management improves the process within a given project, monitors and controls the process, and makes necessary changes for improvement.
- Business analysis defines the requirements of the product within the project scope
- IT ensures that the gathered requirements of the product are developed within the specified parameters

Each function must work together seamlessly in order to successfully deliver the appropriate business results at the project level.

Strategic Levels

The next two layers, which include **Program Management, Portfolio Management, Enterprise Analysis and Enterprise Architecture**, bring the primary project infrastructure level and its guiding principles closer in alignment to the organizational/strategic level. This level of strategic oversight, planning and analysis allows for proper allocation of resources to meet the desired business goal.

Executive Drivers

Executive support is needed to ensure the success of the strategic and tactical levels of a project execution. This executive support drives the components of **Organizational Change Management/Leadership and Executive Governance**. These executive layers ensure that the organization adopts the changes that the project infrastructure is building at the tactical level and increases the success rate of the projects and programs.

The functions listed within the pyramid can incorporate any type of methodology an organization may adopt. The input of the organization's chosen methodology and all the functions of IPA must work together to drive the business results that yield efficient, repeatable and portable execution. This, ultimately, increases product/services speed-to-market.